

Question of the Month - July 2025

Question: In reading the Third Party Changes from June 2025, I did not understand how the Centene-Envolve (Centene Vision) Plan was changing. Centene-Envolve Medicaid plan does not appear to have changed in any respect.

Note: The notice being referenced is as follows:

Magnolia Health Serving Mississippi CHIP Members Beginning July 1, 2025. Centene Vision-Magnolia Health Bulletin. June 5, 2025

“Envolve Vision, doing business as Centene Vision Services, will administer vision benefits to the Magnolia Health Mississippi CHIP population beginning July 1, 2025.

Provider materials, including the Centene Vision provider manual and information on vision benefit details, claims submissions, and key contact information, will be posted on the provider portal at centenevision.com/logon by July 1, 2025.

Please be sure to verify member eligibility and benefits prior to rendering services by logging onto the portal or calling Centene Vision Provider Customer Service at the number listed below.

As always, thank you for being our partner in serving Magnolia Health members. If you have questions, please call our Customer Service team at **888-241-0663**.”

Response: Per Centene-Envolve (Centene Vision) this is a new product under Magnolia Health for those patients in the CHIP (Children’s Health Insurance program) which is brand new and mirrors the current Mississippi Medicaid Plan.

“We did have Mississippi Medicaid members, but CHIP members were not covered by Magnolia prior to July 1, 2025. So, to summarize – the change is that these [CHIP] members now have coverage under Magnolia which was not previously the case.”