

# Working with Devoted Health's partners

We work with several partners to provide care and services to our members. Some of these partners and their processes may vary by state. Use this guide to understand how to work with the partners in your area during plan year 2026. Benefits, premiums, and cost sharing may vary by plan. Members should verify coverage with their Evidence of Coverage, which can be found at [devoted.com/plan-documents](https://devoted.com/plan-documents).

BENEFIT	PARTNER	INFORMATION	CONTACT	STATES
Dental	Liberty Dental	<p><b>For pre-treatment estimates:</b> Liberty Dental processes pre-treatment estimates. Submit pre-treatment estimate inquiries directly to Liberty Dental. For more information, visit <a href="https://libertydentalplan.com">libertydentalplan.com</a></p> <p><b>For claims processing:</b> Submit claims directly to Liberty Dental. For more information, visit <a href="https://libertydentalplan.com">libertydentalplan.com</a></p> <p><b>Claims address:</b>                      Liberty Dental Plan                      P.O. Box 401086                      Las Vegas, NV 89140</p>	1-888-352-7924	AZ, AR, CO, DE, FL, GA, IL, IN, IA, KS, KY, LA, MS, MO, NE, NM, NC, OH, OK, OR, PA, SC, TN, TX, UT, VA, WA
	Dental card	<p><b>General information:</b> Benefit is distributed through card. Members should call us with any questions or visit <a href="https://www.devoted.com/dental">www.devoted.com/dental</a></p>	Devoted Provider Services: 1-877-762-3515	AL, NC, SC
	Dental allowance	<p><b>General information:</b> Benefit distributed through direct member reimbursement. Members should call us with any questions or visit <a href="https://www.devoted.com/dental">www.devoted.com/dental</a></p>	Devoted Provider Services: 1-877-762-3515	All states
Fitness	SilverSneakers®	<p><b>General information:</b>                      There are 15,000+ fitness locations nationwide. <a href="#">Browse locations</a></p>	1-888-423-4632	All states
Hearing	TruHearing®	<p><b>For claims processing:</b> Send claims directly to TruHearing if you're contracted with them. Use the <a href="#">TruHearing provider portal</a></p>	1-844-278-9079	All states
Home health, home infusion, and durable medical equipment	Various	<p>For information, visit <a href="https://devoted.com/providers/providers-dme">devoted.com/providers/providers-dme</a></p>	See website for details	All states

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<b>Oncology (Utilization management)</b>	<b>OncoHealth</b>	<p><b>For authorizations:</b> Submit through the <b><u>OncoHealth platform</u></b></p> <ol style="list-style-type: none"> <li>In Availity, select “Oncology Authorization Request” under the Applications tab on the home screen, or</li> <li>Go to Devoted Health’s payer space, and select “Oncology Authorization Requests”</li> </ol> <p><b>For claims processing:</b> Submit claims directly to Devoted Health.</p>	<p>Email: <b>clientsupport@ oncohealth.us</b></p> <p>Phone: <b>1-888-916-2616</b></p> <p>Website: <b>www.oncohealth.us</b></p>	<p>All states</p> <p>*For HMO members with an Advocate Physician Partners (APP) PCP, referrals and authorizations will be managed by APP.</p>
<b>PT/OT/ST, gastroenterology, urology, dermatology, and podiatry</b>	<b>Health Network One (HN1)</b>	<p><b>For claims processing:</b> If you’re contracted with us, follow our standard claims process. Send claims directly to HN1 if you’re contracted with them.</p> <p><b>Claims address:</b> Health Network One Claims P.O. Box 21608 Fort Lauderdale, FL 33335-1608</p>	<p><b>1-888-550-8800</b> Option 2</p>	<p>FL</p>
<b>Podiatry</b>	<b>Health Network One (HN1)</b>	<p><b>For claims processing:</b> If you’re contracted only with us, follow our standard claims process. Send claims directly to HN1 if you’re contracted with them.</p> <p><b>Claims address:</b> Health Network One Claims P.O. Box 21608 Fort Lauderdale, FL 33335-1608</p>	<p><b>1-800-595-9631</b> Option 2</p>	<p>AR, AZ, GA, IL, KY, MO, NM, PA</p>
<b>Transportation</b>	<b>Alivi</b>	<p><b>General information:</b></p> <ul style="list-style-type: none"> <li>For eligible members, our NEMT benefit provides transportation for routine medical care, such as rides to doctors’ appointments or to pick up medications from the pharmacy.</li> <li>Eligibility varies by PBP.</li> </ul>	<p><b>1-305-715-5727</b></p>	<p>FL*</p> <p>*Only available on select plans.</p>
<b>Medical vision</b>	<b>Premier Eye Care</b>	<p><b>For authorizations:</b> Send authorizations directly to Premier Eye Care if you’re contracted with them. See Premier Eye Care <b><u>provider portal</u></b>.</p> <p><b>For claims processing:</b> Send claims directly to Premier Eye Care if you’re contracted with them. See Premier Eye Care <b><u>provider portal</u></b>. If you’re contracted with us, follow our standard claims process.</p> <p><b>Claims address:</b> Premier Eye Care — Claims 6501 Park of Commerce Blvd., First Floor Boca Raton, FL 33487</p>	<p><b>1-800-738-1889</b></p>	<p>AR, CO, DE, FL, GA, HI, IA, IN, KY, LA, NC, NE, NM, OK, OR, PA, SC, VA, WA</p>

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Routine vision	Premier Eye Care	<p><b>For authorizations:</b> Prior authorizations are not required for routine vision services.</p> <p><b>For claims processing:</b> Send claims directly to Premier Eye Care if you're contracted with them. If you're contracted with us, follow our standard claims process.</p> <p><b>Claims address:</b>  Premier Eye Care — Claims  6501 Park of Commerce Blvd., First Floor  Boca Raton, FL 33487</p>	1-800-738-1889	AR, AZ, CO, DE, FL, GA, HI, IA, IN, KY, LA, NC, NE, NM, OK, OR, PA, SC, TX, VA, WA
	EyeMed	<p><b>For authorizations:</b> Prior authorizations are not required for routine vision services.</p> <p><b>For claims processing:</b> Send claims directly to EyeMed if you're contracted with them. If you're contracted with us, follow our standard claims process.</p> <p><b>Claims address:</b>  EyeMed Vision Care  Attn: OON Claims  P.O. Box 8504  Mason, OH 45040-7111</p>	1-800-521-3605	AL, IL, KS, MO, MS, OH, TN, UT

Questions? Call 1-877-762-3515, 8am to 5pm



**For provider use only. Not for distribution to Medicare beneficiaries.**

Devoted Health is an HMO and/or PPO plan with a Medicare contract. Our D-SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

Benefits, premiums, and cost sharing may vary by plan. Dental limitations may apply. Dental coverage may be in the form of a card, allowance, or reimbursement-based benefit. SilverSneakers is a registered trademark of Tivity Health, Inc. © 2025 Tivity Health, Inc. All rights reserved. (0626DHPV4)