

TrueCare Mississippi and EyeMed Plan Summary

Hopefully all providers are aware that TrueCare Mississippi (a division of Care Source) has officially been awarded a contract for Mississippi Managed Medicaid services and will be replacing United Health Care beginning on July 1, 2025. As background, from the TrueCare website:

“...TrueCare is a Mississippi non-profit, provider-sponsored health plan **formed by a coalition of Mississippi hospitals and health systems throughout the state** and supported by CareSource’s national leadership in quality and operational excellence. ...”

TrueCare is handling all of the medical eye care directly and has chosen to use EyeMed for all well vision care and materials.

Provider contacting has begun. All providers willing to see MS Medicaid patients can participate in this plan. If a provider would like to participate, they must first be a credentialed Mississippi Medicaid provider. There are several ways in which an eye care provider can participate.

1. **Medical Eye Care Only:** If any provider would like to only participate in medical eye care, they will need to credential directly with [TrueCare](#) which is using the centralized MS Medicaid credentialing process. To become a TrueCare provider, please follow this link: <https://www.caresource.com/mississippi/>
2. **Well Vision Care:** EyeMed has begun to reach out to current EyeMed commercial plan providers who also MS Medicaid providers. If a provider would like to participate in well vision care, there is a number of ways to do this:
 - a. If a provider is already an EyeMed provider and a MS Medicaid Provider, the practice should have received an “opt out” notice from EyeMed. Without opting out of the MS Medicaid EyeMed plan, the provider will be automatically added to the provider list for well vision care.
 - b. If a provider is not already an EyeMed provider and would like to only participate in MS Managed Medicaid EyeMed as a well vision provider, a provider needs to only enroll as only a Medicaid well vision provider and opt out of accepting any other EyeMed plans and not enroll as a TrueCare Managed Medicaid medical plan provider.
 - c. If a provider is not currently an EyeMed provider but would like to participate as both a MS Medicaid True Care medical eye care provider and a well vision provider under the TrueCare EyeMed plan, the provider will need to be enrolled as a MS Medicaid provider and a TrueCare medical eyecare provider and then can enroll as a MS Medicaid well vision provider under EyeMed.

Providers may use the following link: <https://www.eyemedinfocus.com/join/>. If the provider only wants to participate as a well vision care provider with EyeMed for MS Medicaid, they should add a note to the notes section that desire.

Reimbursement will be at 100% of the MS Medicaid Allowable across the board:

Mississippi – Fee Schedule Updates

Below is a copy of our fee schedule

Appendix 4
EyeMed Medicaid Network Reimbursement Schedule
Schedule Code: MS Medicaid DM

	Medicaid Provider Reimbursement
Comprehensive Exam Services	
New & Existing Patient (under 21)	100% of <i>Medicaid</i> Fee-for-Service
New & Existing Patient (21 and over)	
Refraction	
Materials Reimbursement	
Frame	100% of <i>Medicaid</i> Fee-for-Service
Single Vision Lens	
Bifocal Lens	
Trifocal Lens	

- Reimbursement for Medicaid will be at 100% of Fee-for-Service rates regardless of contract type or lab model usage
- Includes Exam, Refraction, and Materials

Providers under EyeMed well vision for TrueCare may opt to use their own lab arrangements which can be negotiated with EyeMed or use providers may use the EyeMed contract arrangements with Classic Optical and receive the eyeglasses fitting kit. Providers need to clearly indicate their lab designation intentions on the EyeMed provider agreement. Providers currently in network will need to contact Eyemed to coordinate using a lab of their choice should they choose to do so. If anyone runs into any issues with this please reach out to the MOA office. There is an EyeMed Value-added benefit in addition to the current MS Medicaid benefits for adults of one well vision examination and glasses yearly which will include a screening retinal image benefit. See the MississippiCan Comparison Chart for more detail.

At this time, TrueCare and EyeMed are working on the ability to coordinate benefits between medical eye care and the well vision benefit. Stay tuned for other information as it becomes available.